

 TouchOffice Web

## Business Management Software

Manage your business  
online from anywhere,  
at anytime with  
TouchOffice Web



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 **ICR TOUCH**

# Powerful business *Management.*

Real time and historical sales reports at your fingertips. TouchOffice Web provides complete control over your business from anywhere. Stock, staff, pricing and programming TouchOffice Web, gives you control over it all.

Instant management over your entire estate. Whether you want sales performance for a single site, or you want to make product changes across the board from any web-enabled device, you're in control.

TouchOffice Web presents information in easy-to-analyse graphs and charts, giving you the power to drill down into specific data instantly. Export your data at the click of a button.



# Business *Intelligence.*

TouchOffice Web gives you the insights to make informed decisions for your business. Analyse trends, see what is really selling and see which products are profitable. There are over 100 reports built-in to help you run your business, saving hours of admin time.

# Multi-Site *Control.*

Instant business management over your entire estate.

Head-Office level - For larger businesses that need to review consolidated reports and individual site performance.

Single Branch level - For day-to-day operations at each site.

Whether you want to see sales performance, or you want to make product or operational changes, TouchOffice Web works for you.



## Make Real-Time Decisions.

TouchOffice Web gives you instant access to specific real-time sales data. All data is pushed into attractive graphs and charts, allowing you to easily spot and identify trends or patterns.



## Historical Insights.

Run historical reports to get deep insights to sales and staff performance over time. Track, compare and contrast your historical data easily day-by-day, year-by-year and drill down into specifics.

Export your results at a click of a button into PDF or CSV instantly.



## Remote Programming.

Make live program changes across your entire estate. Adjust pricing, promotions and products online and your TouchPoint tills will update as soon as you save, or set to a schedule.



## Time & Attendance.

Keep a reliable and accurate record of your staff time and attendance. If an employee disputes their hours, you have the facts.



## See it all. Any Time.

Monitor your sales performance from anywhere in the world using any web-enabled device. Finally, you can make more informed decisions, at your convenience.



## Fraud Management.

Uniquely identify staff and monitor performance. Staff access control ensures only those authorised can access your sensitive data.

Keep an eye on misuse, and investigate without tipping off the staff involved.



## Accounting Integration.

Xero integration is a module created by ICRTouch for TouchOffice Web and it allows sales data to be sent to accounts without manual processing.



## Stock Control.

Know your stock levels, schedule and place orders and easily keep track of your ins & outs. Report on wastages and returns, and use stock variance to investigate missing stock.

# Your data is always safe.

## We care about security.

Protecting your sales information, personal data and protecting your system from misuse is important. ICRTouch systems are secure and provide you with tools to deter, monitor and investigate internal fraud.

See our handbook for more information:  
[icrtou.ch/fraud](http://icrtou.ch/fraud)

All sales on TouchPoint EPoS terminals are automatically uploaded to our cloud-based back office, TouchOffice Web. If you lose your internet connection, no problem. Sales are stored locally at the EPoS terminal and are seamlessly sent up when next online.

With TouchOffice Web, your information is stored and always backed up.



# Stock & Staff *Management.*

Stay in command with a stock control system and use handheld TouchStock devices to perform stock takes, create supplier orders or branch transfers and schedule deliveries.

TouchOffice Web has tools to monitor staff in real-time, so you can see who needs further training and detect fraud.

Manage staff with Time & Attendance reports and payroll. See which staff are performing well for you.



## Upgrade to *TouchOffice* *Web+.*

Upgrade your account to TouchOffice Web+ and enjoy enhanced features such as TouchStock stock taking device, voucher creation and management and integrations such as Xero and labour management software.

Discount vouchers – One off or multi-use promotions with custom start and expiry dates.

Email reports – Daily schedule to email specific reports to the management team.

Integration Xero – Integrate with Xero accounting software.

TouchStock – Add TouchStock for Android to quickly and easily scan stock, check deliveries and generate labels.



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